Hotelier

HOTEL MANAGEMENT SOFTWARE

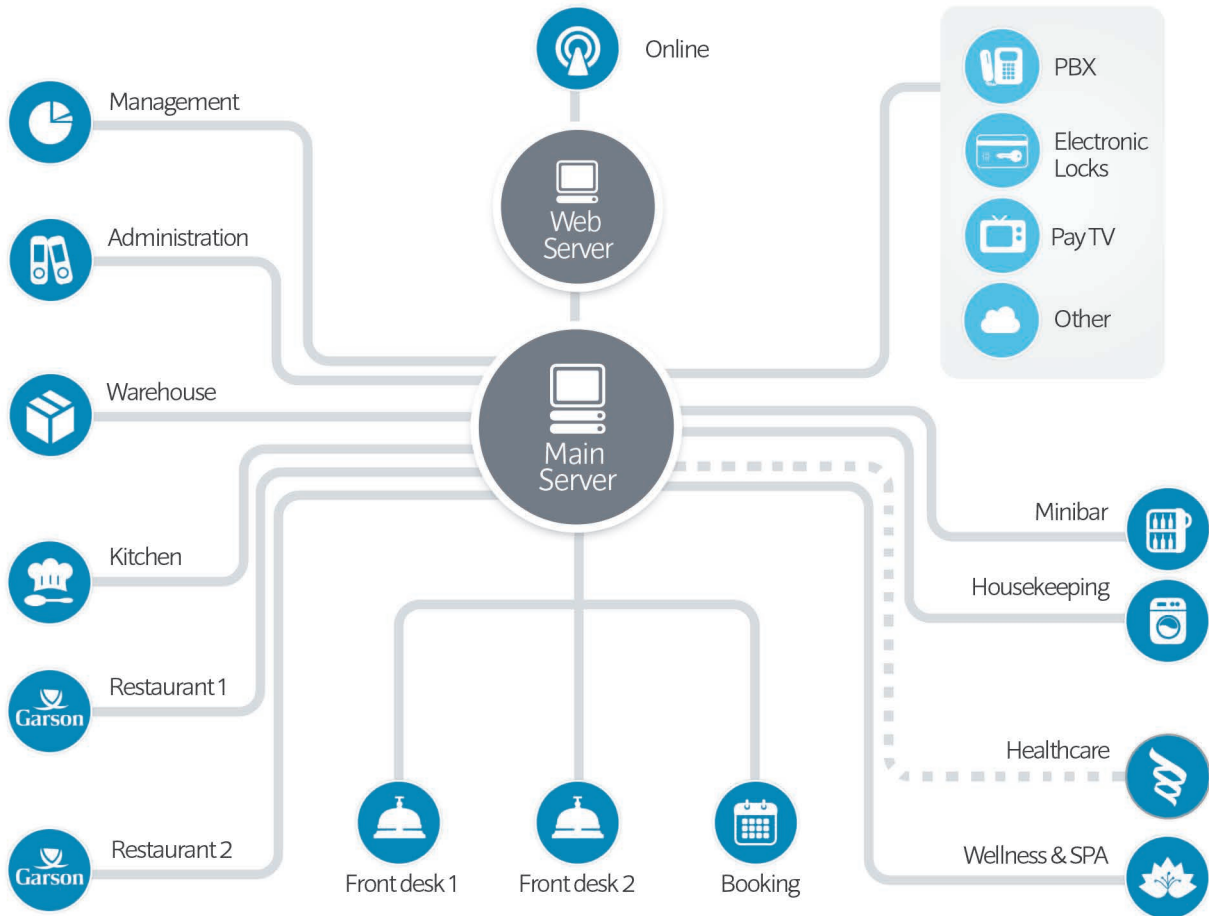## 2D Soft

IN LINE WITH THE BUSINESS STRATEGY

Hotelier unites the work of reception and other points of service, points of sale, production and warehouses, which greatly simplifies and also modernizes hotel operations. The information system is organized in modules which cover various business processes, making it customizable to various types of hotels (tourist destination, city hotel, mountain resort, congress tourism, spa, wellness, sport centres).

• ACCOMMODATION CAPACITY MANAGEMENT

• BOOKING SYSTEM

• ADVANCED POS FOR RESTAURANT MANAGEMENT

• STOCK MANAGEMENT

• HOUSEKEEPING

• REPORTING

• INTEGRATION WITH OTHER SYSTEMS IN THE HOTEL – PBX, BMS, ELECTRONIC LOCKS, PAY TV

• ELECTRONIC MEDICAL RECORDS MODULE

• ONLINE BOOKING

www.hotelier-pos.com

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Reception
ACCOMMODATION CAPACITIES

- Managing accommodation capacities
- Simple and quick registration of guests on the basis of booking
- Integrated payment for all services which the guests have used during their stay in a hotel (restaurant, mini bar, wellness, telephone, other services)
- Flexibility when charging costs (separate bills, joined bills, charging one person for the whole group, charging of additional services to each guest separately, etc.)
- Printing bills and specifications in several languages
- Access to various reports and statistics

Booking
SALE

- Sale of accommodation capacities
- Monitoring room availability for a given period
- Individual or group booking, posting of basic services (nights, meals), posting of additional services (transfer, welcome gifts, etc.)
- Making quotes
- Multiple currency rates support
- Monitoring booking status
- Reports on created and realized bookings

Integration

PBX, BMS, ELECTRONIC LOCKS, PAY TV

Thanks to the PBX module, all calls from rooms will be automatically recorded and posted as the guest's expense. The software supports work with many PBX manufacturers and can be extended to support other models as well.

It is also possible to integrate Hotelier with the system of locks with card keys. During guest registration, the software will program a card key to be valid for the period of the guest's stay. Also, these cards can be used for payment of all additional hotel services. All services which a quest has used by means of this card will be charged at the reception when the guest leaves the hotel.

Housekeeping and Minibar

Monitoring consumption and stock of the minibar, monitoring utilization of consumables, lists of rooms for cleaning connected with the reception, cleaned room reports, and laundry services.
A specialized mobile application enables housekeeping staff to record all necessary information instantly while visiting the rooms.

Superior Restaurant System

The hotel information system is fully integrated with our award-winning *Garson* software package for managing restaurant/storage operations.

Garson contains all necessary things for simple issuing of bills, configuration of menu, recipes, pricelists and special promotions, monitoring overall stock management operations, printing necessary reports, as well as oversight of employees' performance. It supports the work with mobile devices and touch screen displays.

More about *Garson* can be found at *www.garson-pos.com*.

Cost Based Control of Materials

The system supports the management of unlimited number of warehouses, work with recipes and calculations and work with various types of items and services. Because of precise monitoring of supplies and the existence of records of all activities, it is possible to review current stock, item stock cards, stock supplies at a given date, as well as a turnover of every warehouse separately at any moment.

Wellness & SPA

The software package has a special module which enables managing operations in wellness & spa centres which operate as separate facilities or as a part of larger hotel complex. In this module, it is possible to keep record of members (who do not necessarily need to be hotel guests), define various packages of membership fees, make appointments for certain treatments, configure goods sales, as well as charge for additional services. Of course, all data is integrated with the data from the reception so that a hotel guest can pay for all services at one point.

Integration with Spa Software

Hotelier is fully integrated with the Helix information system, software for healthcare services. Helix is an information system which provides keeping records of patients at stationary treatment, as well as outpatients, and covers all aspects of medical institution operations.

If your institution provides services of stationary treatment or uses its capacities for outpatients accommodation, integration of hotel and medical software can considerably increase the efficiency of your operations since all data entries are made only once and reviewed at the same place. Additionally, an integrated system allows for centralized charging for all services performed in entire complex during the stay of your patients.

Management

Hotelier enables overview of data structure and produces reports about operations of all sectors within a hotel at any time. Numerous reports and statistics can be produced, as well as analyses of business operations that help hotel managers make right decisions.

Online presence

Integrate Hotelier with online reservation system, so all reservations are forwarded at the time of creation.

For multi-owner aparthotels and serviced apartments operators, there is also a web application which enables owners to control availability for their properties.

RECOMMENDED EQUIPMENT

PC System	Server HP/Dell/IBM server 4GB RAM RAID 1 or RAID 5 hard drives or Workstation with RAID 1 or RAID 5 hard drives	Workstation Intel/AMD processor >= 2.0 Ghz 2 GB RAM 1 GB free disk space Monitor with resolution 1366x768 or more
POS equipment	All-in-one touch PC with card reader or Desktop PC with touch screen monitor and card reader POS printer for bar and kitchen orders	
Operating System	Windows 8 Pro/ Windows 7 Pro/ Windows 2012 Server (for HP/ IBM/ Dell servers)	
Fiscal printers	*Support for a wide range of fiscal printer models*	

*Consult with us about the right equipment for your type of business

WHY HOTELIER?

• Software designed by experts from hotel business

• Adapted to the hotel's business policy and not vice versa

• Simple to install and easy to use

• Uses standard hardware and does not require large investment in equipment

• Permanently being improved by our development team

• Complies with and follows changes in legal regulations

• Provides opportunities for control and oversight of all segments of operations

• Purchase only the needed functionalities

• 24/7 Internet and telephone technical assistance and support

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